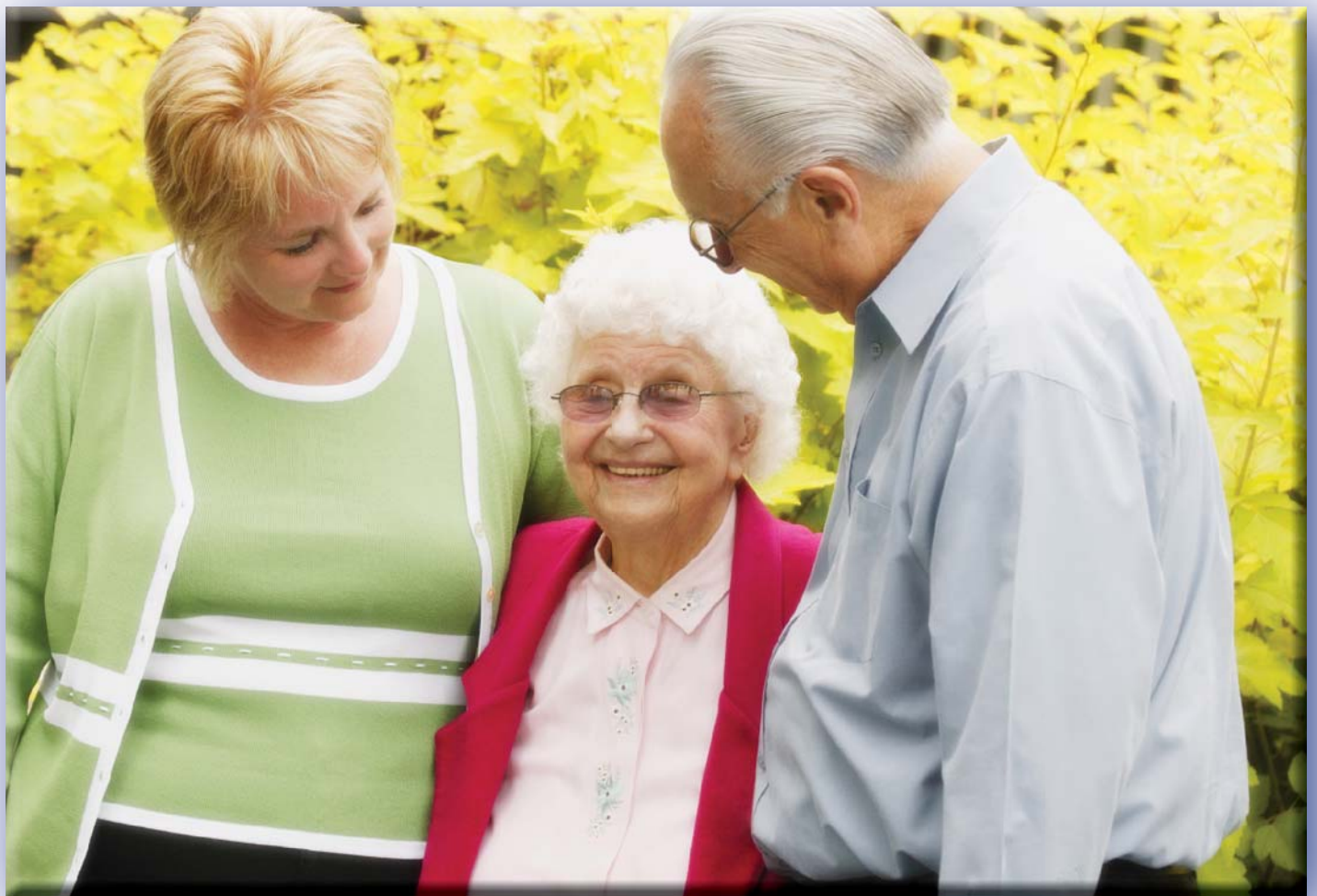




*Promoting Independent Living for People of all Ages.*



# 2012 Annual Report

## From the desk of the Executive Director

Back in a gentler time it used to be: Lions, and Tigers, and Bears, oh my! Now it's more like: Hurricanes and Earthquakes and Tsunamis, Good Grief! It's human nature to think the current times are the toughest ever. But, quite honestly, we've survived the Great Depression, our share of natural disasters, and far too many wars. We persevere.

LifeSpan Resources continues to fulfill the mission for which we were created. The Older Americans Act was passed by Congress to establish a comprehensive and coordinated system of services to help older persons remain independent. In 1973 we were incorporated as an Area Agency on Aging (AAA) serving Clark, Floyd, Harrison, and Scott counties, promoting independent living for all.

More and more we see clients – who never dreamed they would ever need assistance – seeking us out. The reasons are as varied as the people themselves; from outliving all their family to exhausting their life savings on health care.

While the number of people needing assistance seems to grow each year, our funding through Federal and State contracts has diminished considerably. We have, however, been able to serve additional people through the compassion and generosity of our donors and supporters.

In this report you will find the accomplishments LifeSpan Resources was able to achieve during the past year. These successes are due to an amazing group of employees, volunteers, and partners who work tirelessly at keeping folks independent and stable.



On behalf of our staff, Board of Directors, and all those we serve, thank you for your heartfelt support of our mission.

Peace,

Keith E. Stormes,  
Executive Director



**Virgie Smith  
Van Driver  
25 years**



**Angela Marino  
ADRC Manager  
10 years**



**Marie Noe  
Van Driver  
10 years**



**Gwen Voyles  
Options Counselor  
10 years**



## 2012 Golden Hoosiers Herb and Beverly Sibert



Herb and Beverly Sibert have been doing amazing things for LifeSpan Resources for 22 years. Several times a week they jump in their car and deliver Meals On Wheels to homebound senior citizens in the Georgetown area. Some days they have as many



as 25 meals to deliver. According to Lucy Koesters, Nutrition Director, "The Siberts go above and beyond in their volunteer position at LifeSpan Resources. They are awesome recruiters and have reached out to others in the area when more volunteers are needed."

The Siberts incredible support does not end with LifeSpan Resources. Herb and Beverly are very active volunteers for their church. They started a "55+ Club" 18 years ago at their church and a "Senior Walking Club" 3 years ago. Herb

serves on the Board of Directors for the Edwardsville Cemetery Association and is the current Treasurer. Together, the Incredible Sibert Team also coordinate the Red Cross Blood Drives at their church.

**LifeSpan Resources is very fortunate to have dedicated, long term volunteers who make such a difference in the lives of others and we are proud to honor Herb and Beverly Sibert as our 2012 Golden Hoosier Volunteers of the Year.**



**Thank you to our donors  
who help make these  
services possible.**

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Clark Memorial Hospital  
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Joseph Davidson  
Don & Joyce Day  
Ed Dean, Sr.

# Just a few of our Outstanding Staff

**Thank you to our donors  
who help make these  
services possible.**

Karen deGraaf  
Ruth Deitsch  
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Discount Labels  
Jack & Joan Dohoney  
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William Grantz  
Graphic Ventures  
Green Valley Care Center  
Green Tree Mall  
Dan & Sarah Griffin  
Ron & Beverly Grooms  
Patricia Grubbs  
Betty & Earl Haley  
Sharon Hansford

Jennifer Kuchenbrod has been with LifeSpan Resources for 13 years as a Care Manager. She enjoys helping the elderly population and as a Care Manager has the opportunity to help her clients get the services they need to remain in their homes.

Jennifer feels Care Management is a nice blend of meeting with clients and doing data entry and behind the scenes work.

According to her, "On days you want to be social, you can meet with others. On days you don't, there is always PLENTY of paperwork!" The clients we serve are a joy to work with.



Jennifer graduated from Southwest Baptist University in Bolivar, Missouri with a Bachelor's degree in Sociology and Psychology. She has been married to her husband John for 14 years. Together they have 4 children, Abbey (22), Emily (20), Mallory (13) and Brady (12). While Jennifer enjoys a wide variety of activities, she most enjoys those revolving around her children's sports activities and church.

Tim Lengel has been with LifeSpan Resources for 5 years. He began as a Care Manager and is now one of two Care Management Team Leaders. As such he helps with the supervision and training of new Care Managers. Tim manages to do this and still carry a fairly heavy caseload of his own. According to Tim, "I enjoy serving a diverse and appreciative population. I'm rewarded regularly by the individuals I serve who have benefited from the implementation of in home services."

Tim and his wife, Janice, have two beautiful daughters. He graduated from Manchester College with a Bachelor's in Social Work. Before coming to LifeSpan Resources, Tim worked emergency assistance for a Township Trustee in the Indianapolis area.

Tim enjoys traveling and being outside. He's also a huge Chicago Cubs fan as can be determined by the baseball cap prominently displayed in his office!





# Just a few of our Outstanding Staff

Virgie Smith has been with LifeSpan Resources for 26 years. She began as a part-time Driver in our Transportation Program. She is now a Lead Driver, Scheduler and Dispatcher in Scott County. Virgie has witnessed a tremendous change in our Transportation Program over 26 years. During her first year or so with the program,



her vehicle broke down in rural Scott County and Virgie had to walk 2 miles to get help. Since that was “back in the day” of course it was uphill both ways. Ha, ha, ha. To this day, she is always thankful for the 2 way radios that are installed in each vehicle. Help is but a radio transmission away instead of 2 miles away. According to Virgie, “My favorite part of this job is knowing that I was able to help an elderly person get the help they need, especially those who have no family in the area. Some clients may never see anyone but us on a regular basis.”

Virgie spends a great deal of her time away from work caring for her 12 year old grandson – or as she calls him....the light of her life - who is a quadriplegic. Aside from being amazed at the wonderfulness of her grandson, Virgie enjoys her time spent and involved with her Sunday School class.

Carol Vance has been with LifeSpan Resources for 7 years. She began as a Care Manager and is now one of two Care Management Team Leaders. Carol enjoys the challenges of helping to lead a team, especially a team as talented and compassionate as the LifeSpan Care Managers. According to Carol, “As Care Managers, our most rewarding endeavor is to know and see how we help those in need.”

Carol moved to Southern Indiana seven years ago from the Terre Haute area. She now lives in Georgetown with her husband, Mike and dog, Rio. Carol just recently entered a new stage in life... proud Grandma.



Carol graduated from Indiana State University with a BS in Social Work and a Masters in Agency Counseling. Before bringing her incredible talents to our agency, she worked in an array of places including an acute care hospital and nursing facility.

**Thank you to our donors  
who help make these  
services possible.**

George & Alma Harris  
Angus & Malinda Hart  
Bobbie Hawkins  
Charles & Ann Heady  
Ted Heavrin  
Lisa Heideman  
Mary Lou Heinz  
Judy Hess  
Hickory Creek at Scottsburg  
John Hicks  
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Hillcrest  
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Ralph & Linda Hines  
Home Instead Senior Care  
James & Joyce Hood  
Horseshoe Southern Indiana  
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Jeffersonville Parks & Recreation  
Norma Jenkins  
Joe Rhoads Senior Center  
Jeffersonville Township Trustee  
Arvel & Sue Johnson

# AGENCY PROGRAMS AND SERVICES

**Thank you to our donors  
who help make these  
services possible.**

Betty Johnson  
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Sheila Kingsley  
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Kraft Funeral Home  
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Landmark Robert E. Lee  
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Patsy Leach  
Ed Lewis  
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Pat Lowery  
Ruth Lynch  
Mary Mahon  
Mattie Malone  
Frances Mancus  
Maple Manor Christian Homes  
Mark Elrod Towers  
Marsha Mason  
Masterson's Catering  
Mathes Pharmacy  
Jeanne Maxey  
Beverly Mayes Stinson  
Phillip & Sandra McCauley  
Anna McCoskey  
Larry & Ellen McCoskey

## **Aging and Disability Resource Center**

The ADRC, opened in July 2008, is a trusted place where people can turn for information on a full range of long-term support options. As such, it provides an enhanced level of information and assistance/referral to the community



improving their ability to make informed choices.

**3,711 contacts were made through the ADRC.**

## **Care Management**

LifeSpan Resources serves as the single entry point into a variety of supportive services for frail older persons and individuals with disabilities who have multiple health care needs. The Care Manager helps identify needs and links persons with home and community-based services so they may remain in the community.

**Care Management and Screenings totaled 93,600 units.**



## **Outreach**

Provides information and assistance services to older persons in Scott County. Staff assist with accessing services and programs including public benefits.

**Outreach totaled 1,147 contacts.**

## **Nursing Home Ombudsman**

The Ombudsman works confidentially to resolve concerns and complaints about nursing homes, assisted living and adult foster care and residents rights.

**This program totaled 1,015 contacts last year.**



# AGENCY PROGRAMS AND SERVICES

## Advocacy

Our agency represents senior citizens through membership in the Human Services Associations and state and national legislative networks. It also sponsors the Golden Hoosier Award, Senior Angel Tree and Senior Games of Indiana. In 2010 the agency launched an Advocacy Committee whose purpose is to act on legislation that affects the elderly and disabled population and/or the agency and its programs.

**336 individuals participated in Senior Games and 415 clients were assisted through the Senior Citizens Angel Tree last year.**



## Transportation

Furnishes transportation to nutrition sites, medical appointments, social service organizations and other locations for persons age 60+ and persons with disabilities. The program is a

Medicaid provider for individuals of all ages.

**Transportation provided 20,633 trips last year.**

## Nutrition Program

Provides a hot mid-day meal Monday through Friday to older adults at congregate nutrition sites and to homebound individuals in each county. Evening and weekend frozen meals are available to homebound individuals.

**In 2012 we served a total of 146,380 meals:**

**44,698 Congregate Meals and 101,682 homebound Meals On Wheels.**



**Thank you to our donors who help make these services possible.**

James McCullough  
Dan McHugh  
Janet McKim  
Charmaine McQuade  
Vickie Medlock  
Brandon & Tina Mendoza  
Jerry & Peggy Metzger  
Steve & Candace Meyer  
Kenny Miller  
Sheriff Darrell Mills  
Nancy Montgomery  
Betty Morgan  
Joseph Morris  
Mt. St. Francis Retreat Center  
Kenny & Sue Mueller  
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Mary Reynolds  
Sarah Reynolds

**Thank you to our donors  
who help make these  
services possible.**

Wilbur & Helen Richmer  
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Stephen & Annette Roberts  
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Danny and Mary Chris Rodden  
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Patsy Rose  
Carl Ross Jr.  
Ron Rufing  
Safe At Home  
St. Augustine Catholic Church  
Salvation Army  
Annetta Same  
Deloris Sanders  
Ivan Schell  
Jan Schlageter  
Wilbur Schoen  
Marilyn Scott  
Scottsburg Lions Club  
Scott Memorial Hospital  
Seabrook Dieckmann & Naville  
Funeral Homes  
Harold Sellers  
Shelby Shaffer  
Wavie Shrap  
Helen Sharpsteen  
J. Robert Shine  
Claudia Shrake  
James & Dorothy Shultz  
Herb & Beverly Sibert  
Terry & Jinny Sklodoski  
Harriet Smith  
Don & Mary Ann Sodrel  
Southern Indiana Rehab Hospital  
Frank & Dee Spitznagel  
Romilda Staser  
Randy & Cindy Stephens  
Phyllis Stepp  
Ted & Michelle Stinson  
Allan & Carol Stormes  
Kimberly Stroble  
Dee Sullivan  
Harry & Margaret Sullivan  
Clifton & Tera Swift  
Donna Swift  
Julie Taylor Wilson  
Paul & Janice Taylor  
Sue Terrell

## BOARD OF DIRECTORS

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**Bill Resch**  
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# AGENCY PROGRAMS AND SERVICES

## In-Home Services

The In-Home Services Program provides at risk older persons and persons with disabilities with an array of services to enable them to live independently. Eligibility varies based on funding sources utilized.

Care management, attendant care, home delivered meals, adult day care, respite care, homemaker, home health aide, transportation, minor home modifications and adaptive aids and devices are among services provided.

**In-Home Services provided 109,253 units last year.**



## Legal Services

Our agency funds an attorney who provides legal assistance to persons age 60 and over.

**114 hours in Legal Services were provided.**



## Family Caregiver Program

Connects caregivers to community resources particular to their caregiving needs including Respite Care and other supportive services.

**In 2012 the program made 6,591 contacts.**

## Preventative Health

Provides monthly health screenings at nutrition sites and periodic educational programs on health topics.

**2,921 contacts were made through Health Screenings and Education last year.**

## Health Facility Pre-Admission Screening

Mandated by state law, this program helps prevent unnecessary placement in nursing homes of individuals whose long-term care needs can best be met by community services in their own homes.

**2,993 applications were processed.**

**Thank you to our donors  
who help make these  
services possible.**

Marie Thomas  
David Tomerlin  
Toyota Motor Manufacturing KY  
UPS  
Esther Utterback  
Tex & Bunky Very  
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Yellowwood Terrace  
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Bob & Reda York  
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Ula Zoellers

**Thank you to the following funders**  
and foundations who help us  
continue providing services to the  
elderly and disabled.

Community Foundation of  
Southern Indiana

Culbertson Home for Old Ladies  
Board of Directors

Harrison County Community  
Foundation

Horseshoe Foundation  
of Floyd County

Metro United Way

Scott County  
Community Foundation

United Way of Scott County

Family and Social Services  
Administration/Indiana  
Division of Aging

## INCOME

<b>Contract/Program Income</b>	<b>\$3,593,997</b>
<b>Grant Income</b>	<b>108,222</b>
<b>Donations</b>	<b>17,102</b>
<b>In-Kind Income</b>	<b>404,414</b>
<b>Fundraising Income</b>	<b>45,771</b>
<b>Miscellaneous Income</b>	<b>144,622</b>
<b>TOTAL INCOME</b>	<b>\$4,314,128</b>

## EXPENDITURES

<b>Information &amp; Assistance</b>	<b>6,351</b>
<b>Transportation</b>	<b>567,058</b>
<b>Outreach</b>	<b>9,014</b>
<b>Care Management/Screenings</b>	<b>767,819</b>
<b>In-Home Services</b>	<b>498,755</b>
<b>Medicaid Services</b>	<b>512,380</b>
<b>Legal Services</b>	<b>21,294</b>
<b>Preventative Health</b>	<b>33,931</b>
<b>Ombudsman</b>	<b>54,029</b>
<b>Congregate Meals</b>	<b>546,209</b>
<b>Meals on Wheels</b>	<b>736,173</b>
<b>Administration</b>	<b>195,248</b>
<b>Fundraising</b>	<b>28,284</b>
<b>Aging &amp; Disability Resource Center</b>	<b>75,957</b>
<b>Family Caregiver</b>	<b>168,074</b>
<b>Other</b>	<b>39,593</b>
<b>TOTAL</b>	<b>\$4,260,169</b>



**Congratulations to  
Adrienne & Co.,  
our 2012  
“Icing On The Cake”  
award winner!**





BALANCE SHEET	
<b>ASSETS:</b>	
Cash and Grants Receivable	\$1,970,827
Medicaid Receivable	109,977
Prepaid Expense	12,992
Other Assets	28,679
Fixed Assets	122,145
<b>TOTAL ASSETS</b>	<b>\$2,244,620</b>
<b>LIABILITIES:</b>	
Accounts Payable	\$70,448
Payroll Withholdings	5,136
Accrued Expenses	141,502
<b>TOTAL LIABILITIES</b>	<b>\$217,086</b>
<b>NET ASSETS:</b>	
Temporarily Restricted	\$107,362
Unrestricted	1,798,027
Unrestricted Assets	122,145
<b>TOTAL NET ASSETS</b>	<b>\$2,027,534</b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$2,244,620</b>





**33 State Street, 3rd Floor, P.O. Box 995**

**New Albany, IN 47151-0995**

**(812)948-8330    1-888-948-8330 toll free**

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