



Statement from Lora Clark, CEO

Staying calm but resolved in the midst of a crisis.

COVID-19 Virus Update - What LifeSpan is Doing

In this trying time, we are all staying calm at LifeSpan. We are taking many precautions to keep our staff and clients safe as we continue to provide our very important services. Here are the steps we are taking at our agency:

Congregate Nutrition Programs: Our congregate sites' dining areas and activities are closed, however meals are still available as either hot sealed prepacks or home delivered frozen.

Meals on Wheels: Our Meals to Go! program is continuing as usual. Our meals are delivered in sealed boxes of 7 prepack frozen meals. Drivers check on clients as usual and report any health changes they may observe to our staff.

Transportation: We are continuing to provide necessary transportation services. All LifeSpan vehicles are well stocked with hand sanitizing gel and wipes. Vehicle high touch areas are being sanitized frequently throughout the day and all vehicles are being thoroughly cleaned each night.

Offices: Our main office in New Albany is open however, we are currently closed to visitors. All public spaces within our offices are kept well stocked with hand sanitizing gel and wipes. We are keeping very vigilant that our offices are clean and sanitary. Staff members are required to stay home if they display symptoms.

Aging and Disability Resource Center (ADRC): Our Aging and Disability Center (ADRC) is open via phone calls.

Events: LifeSpan has cancelled all group events for the next several weeks, including the March Senior Games Gang Bunco event, in-person Dementia Friends events and all Nutrition Awareness Day events scheduled in March. We will evaluate April events soon.

Clients: The Indiana Family and Social Services Division of Aging is providing guidance on client visits, and allowing more assessments via phone calls as opposed to face to face visits. Our case managers have the ability to work from home and continue to provide service to our clients.

We have been staying abreast of the latest information from the Indiana Department of Health, the governor's office and the CDC. Our goal is to keep our staff and clients safe, and to continue providing our important services.

PLEASE NOTE: If assistance is needed for meals, transportation or in-home services, please call our Aging and Disability Research Center and speak to an Options Counselor at 812-948-8330. Referrals can also be made through this web site.

Please visit the CDC web site (www.cdc.gov) for the latest information.

Please stay healthy and stay safe!

A handwritten signature in cursive script that reads "Lora Clark".

Lora Clark, CEO