It’s hard to believe 2018 is coming to an end. It’s been another year of tremendous change and growth at LifeSpan. We reflect on our humble beginnings over 45 years ago as the South Central Indiana Council for the Aging and Aged with just a few programs such as Meals on Wheels and Transportation to where we are now as the designated Area Agency on Aging for the southern Indiana counties of Clark, Floyd, Harrison and Scott. LifeSpan is now a diversified nonprofit agency offering a multitude of programs and funding streams which help older adults and individuals with disabilities. Over the years, however, we have never veered far from our mission of Promoting Independent Living for People of All Ages. We are very proud of the fact we now serve clients ranging in age from infants to the elderly.

In 2018, we welcomed new board members, advisory council members and staff. We’ve built new partnerships that will have a positive and lasting impact for our community. And, we’ve worked hard to increase the community’s understanding and awareness of the many programs and services LifeSpan provides to our local residents. We’ve included some of the highlights in this report.

We are very proud of what we accomplished in 2018, but at LifeSpan, we don’t rest on our laurels. We look forward to more progress in 2019 as we develop even more community partnerships and donor relations. We’d love to connect more deeply with you in the coming year. Please log on to our web site, Isr14.org, and sign up for our monthly eblast, LifeSpan Update, sign up to volunteer, make a referral for client services, or get on our mailing list for LifeNotes, our bimonthly print newsletter. Like us on Facebook too—Facebook.com/LifeSpanResourcesInc.

We are so very grateful to work with our dedicated board of directors and advisory council, staff and volunteers. We thank our supporters, partner agencies, corporate sponsors and individual donors who care as much as we do about supporting independent living for people of all ages.

Thank you!

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Chief Executive Officer,
Lora Clark

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President, Board of Directors
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Not pictured: Jene Bridgewater, Scott County

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Not pictured: Glen Hammack, Annette Lawler, Leslie Robertson
2018 Highlights For LifeSpan Resources

Enhanced News to Use for the public: We overhauled our agency communications along several avenues: we began publishing our new bi-monthly print newsletter, “LifeNotes,” and our new monthly email newsletter, “LifeSpan Update.” We produced a brand new web site, and enhanced our social media pages. These publications offer the public more clarity and detailed information on our programs and services.

Told our clients’ stories: Produced client testimonials and created a corporate video to share our story with clients’ own words.

Groovin’ Seniors had a blast: Hosted our popular Senior Games, with over 300 participants, new events and many new corporate sponsors, with a fantastic theme, “Groovin’ Seniors.”

Give For Good: Conducted our most successful Give For Good Campaign, our one day of online giving, which had over 85 donors and qualified for matching funds.

Voice and Vino at the Casino!: Created our new smash hit fundraiser, “Voice and Vino at the Casino,” a gala with a singing competition ala NBC’s hit show, “The Voice.” We packed the Horseshoe Casino showroom with 500 attendees, who came out to hear six local singers and four “slightly famous” judges. The event raised more fundraiser dollars than any previous gala, and greatly increased public awareness of LifeSpan.

New Community Grants: Received all new grants from the Community Foundation of Southern Indiana, Glick Foundation, and the New Albany Community Development Block Grant. Thank you!

New Transportation Vehicle: Took delivery of a new lift equipped, wheelchair-accessible vehicle for our Transportation program, allowing us to retire an older vehicle and provide more comfortable transport for our clients.

New Social Transportation Program: Added a new program for social trips to grocery stores, pharmacies, senior centers, government facilities, etc.

New Health Care Partnership: Implemented a new health care partnership with Anthem Commercial Health Insurance. The program offers care transition services to high risk patients.

Go TEAM!: Our administration team overhauled our Policies and Procedures and Emergency Procedures manuals, enhanced salary levels for our staff, created a more consistent and standardized employee evaluation process, conducted our first ever board of directors’ self-assessment survey and employee satisfaction survey, wrote an agency “elevator speech,” and provided enhanced leadership training for our management team members.

LifeSpan Resources’ Congregate Centers

These centers offer a hot, nutritionally balanced lunch, along with evidence-based health and wellness programs, nutrition education and socialization activities to older adults and individuals with disabilities: weekdays, Monday—Friday.

Please call our Nutrition Department for more information at 812-941-5785.

Clark County: Yellowwood Terrace,
2100 Greentree North, Clarksville, IN, 47129

Harrison County: Joe Rhoads Senior Center,
123 S. Mulberry Street, Corydon, IN, 47112

Palmyra Senior Center,
13584 Greene Street NE, Palmyra, IN, 47117

Floyd County: Riverview Towers,
500 W. Scribner Drive, New Albany, IN, 47150

Peggy’s Place,
1730 Audubon Place, New Albany, IN, 47150

Scott County: Bacala Senior Center,
69 E. Wardell, Scottsburg, IN, 47170
Programs
Fiscal Year 2018 (July 1, 2017-June 30, 2018)

Advocacy and Outreach

Our agency represents senior citizens through membership in human service associations and state and national legislative networks. It also sponsors the LifeSpan Golden Hoosier Award, Senior Games and the Senior Games Gang membership organization. The Advocacy Committee, as part of the Advisory Council, acts on legislation that affects the elderly and disabled population and/or the agency and its programs.

303 individuals participated in Senior Games. 145 Senior Games Gang Members

Aging and Disability Resource Center

The ADRC is a trusted place where people can turn for information on a full range of long-term support options. As such, it provides an unbiased and enhanced level of information and assistance to the community improving their ability to make informed choices. Options Counselors focus on individual needs and preferences by providing information, assistance and referrals to persons seeking solutions to their specific long-term care issues.

4,630 contacts were made through the ADRC. 1,917 of these were for Options Counseling via telephone or in person.

Care Management

LifeSpan Resources serves as the single entry point into a variety of supportive services for frail older persons and individuals with disabilities who have multiple health care needs. The Care Manager helps identify needs and links persons with home and community-based services so they may remain in the community.

Care Management and Screenings totaled 212,904 units.

Community-based Care Transition Program

LifeSpan Resources has partnered with an Indiana Medicaid Managed Care Entity, to provide care transition services to their Hoosier Care Connect program members who are at high risk of readmission to the hospital. Our Managed Care Options Counselors conduct face to face in-home assessments, work closely with nurse case managers, educate patients about the benefits of their health plan and refer them to community resources.

32 patients were referred for Care Transitions assistance.
Legal Services

Lifespan connects individuals to an attorney who provides legal assistance to persons age 60 and over.

782 units (Pro-Bono included) in Legal Services were provided.

Money Follows The Person (MFP)

The Money Follows the Person program (MFP) was developed to help individuals living in institutional settings such as nursing homes to move back to home and community-based settings. Care Coordinators provide transition support, intensive follow up for six weeks after the initial move, and then on-going care coordination.

LifeSpan Resources has assisted 12 eligible persons to transition back into the community.

Family Caregiver Program

LifeSpan Resources connects caregivers to community resources particular to their caregiving needs including Respite Care and other supportive services.

8,708 contacts were made.

In-Home Services

The In-Home Services Program provides at-risk older persons and persons with disabilities with an array of services to enable them to live independently. Eligibility varies based on funding sources utilized. Attendant care, home delivered meals, adult day care, respite care, homemaker, home health aide, transportation, minor home modifications and adaptive aids and devices are among services provided.

In-Home Services provided 111,789 units

Nutrition Program

The nutrition program has two components: Congregate and Home Delivery. The Congregate Program provides a hot nutritionally balanced lunch Monday through Friday to older adults at six congregate centers. Homebound clients receive a 7-pack of frozen meals weekly through our Meals to Go! program. Menu choices include diabetic, soft foods, breakfast and puree.

In 2018, we served a total of 115,849 meals: 40,411 Congregate Meals and 75,438 Home Delivered Meals. The nutrition program also distributed 640 farmers market vouchers to the elderly, which allows them to purchase fresh produce at farmers’ markets.
Preventative Health

LifeSpan provides monthly health screenings, evidence-based wellness programs, nutrition education and socialization activities at congregate centers and community locations. An emphasis has been placed on adding more socialization programming.

18,048 contacts (screenings, information or programs provided) were made in total through these programs, which includes 1,414 units of evidence-based wellness programming.

State Health Insurance Assistance Program (SHIP)

Our SHIP Counselors screen clients for financial assistance programs that help to pay for medications, Medicare co-pays, deductibles and premiums. They also provide non-biased prescription plan comparison reviews each year to Medicare beneficiaries during the Part D Open Enrollment Period.

2,671 clients were helped with various types of benefits assistance.

Transportation

LifeSpan Transportation furnishes transportation to life-sustaining therapies, medical appointments, congregate centers, social service organizations, grocery stores, pharmacies, and other locations for persons age 60+ and persons with disabilities. LifeSpan provides Medicaid-funded trips through the state’s transportation broker, Southeastrans.

Transportation provided 15,837 trips.

Volunteer Program

LifeSpan offers volunteer opportunities in a variety of programs including Nutrition (congregate centers), Administrative, Advocacy, Board of Directors, Fundraising and Senior Games.

LifeSpan utilized 175 volunteers in 2018, who donated a total of 6,051 hours.
Voice & Vino 2018 Sponsors

**TITLE**
Horseshoe Southern Indiana

**PLATINUM**
ARGI Financial Group
Kaiser Home Support Services
The Marketing Company

**GOLD**
Adaptive Nursing & Healthcare Services and Hospice
Maxwell’s House of Music
Schmitt Furniture

**SILVER**
Alan Applegate
Amedisys Hospice
Applegate Fifer Pulliam LLC
Arc Construction
Carefirst Rehab
Fox Law Offices
German American Bank
Gould’s Discount Medical
Green Valley Care Center
Harding, Shymanski & Company, P.S.C.
Horseshoe Foundation of Floyd County

**FRIENDS OF**
Axiom Financial Strategies Group of Wells Fargo Advisors
BB&T Bank
Branham Corporation
Clark Memorial
Duke Energy

**WINERIES**

For more information and photos, visit lsr14.org/voice-and-vino-html
LifeSpan’s 32nd Annual Senior Games
June 4—8, 2018

This year’s theme was “Groovin’ Seniors” —a look back at the Flower Power fun of the ‘60s and ‘70s!

These “Groovin’ Seniors” had a blast in 2018!
Senior Games Participants: 261  |  Nursing Home Games: 42
TOTAL Participants: 303
Senior Games Gang Members: 145
Senior Games 2018 Sponsors

**PLATINUM**
- Senior Games Gang
- Communicare
- Masterson’s Catering

**DIAMOND**
- Adaptive Nursing & Healthcare Services and Hospice
- American Senior Communities
- Hosparus Health
- Kaiser Home Support Services
- WesBanco

**GOLD**
- State Representative Ed Clere
- Amedisys Hospice
- German American Bank
- Green Valley Care Center
- Guardian Medical
- Hellenic Senior Living
- Southern Indiana Rehab Hospital
- Westminster Village

**SILVER**
- Baptist Health
- Caregiver Homes
- Clark Memorial Hospital
- Home Helpers
- Horseshoe Southern Indiana
- Humana, Inc.
- JenCare Senior Medical Center
- Newcomer Homes
- Seabrook Dieckmann & Naville Funeral Homes
- Trilogy – The Villages at Historic Silvercrest
- UPS
- Williams Brothers Health Care

**IN KIND**
- Aebersold Florist
- Best Stamp & Seal
- City of Charlestown
- Disc Crazy Outdoor and More
- Floyd County Family YMCA
- Floyd County Parks and Recreation
- Newcomer Homes
- New Albany Parks and Recreation
- Pilot Club of New Albany
- WAKY

Join “THE GANG!”

The Senior Games Gang is LifeSpan’s membership program for area adults age 55+. The program offers an outlet for socialization and friendship development plus health and wellness activities. Members receive free registration in The Senior Games and special “Member-Only” events throughout the year.

For more information, contact Michael Kolodziej, Community Engagement Director at 812-206-7960.
### Financials
#### Fiscal Year 2018
**(July 1, 2017—June 30, 2018)**

**INCOME**
- Contract/Program Income: $5,494,951 (90.65%)
- Grant Income: $90,818 (1.50%)
- Donations: $15,272 (0.25%)
- In-Kind Income: $309,988 (5.11%)
- Fundraising Income: $61,732 (1.02%)
- Miscellaneous Income: $89,161 (1.47%)

**TOTAL INCOME:** $6,061,922 (100.00%)

**Expenditures**
- Information & Assistance: $15,996
- Transportation: $556,950
- Medicaid Transportation: $260,170
- Scott County Outreach: $5,631
- Case Management: $449,322
- Options Counseling: $453,168
- In-Home Services: $617,640
- Medicaid Waiver: $1,475,004
- Legal Services: $26,922
- Health Screenings/Education: $23,459
- Ombudsman: $47,376
- Congregate Meals: $523,836
- Meals To Go: $695,186
- Administration: $264,904
- Fundraising: $11,358
- Family Caregiver: $149,304
- State Health Ins. Asst. Program: $1,299
- Anthem: $4,370
- Other: $68,224

**TOTAL:** $5,650,118

### Balance Sheet

**ASSETS:**
- Cash and Grant Receivable: $3,162,395
- Medicaid Receivable: $39,687
- Other Assets: $127,529
- Fixed Assets: $218,664
  
**TOTAL ASSETS:** $3,548,275

**LIABILITIES:**
- Accounts Payable: $83,330
- Payroll Witholdings: $308
- Accrued Expenses: $242,721

**TOTAL LIABILITIES:** $326,359

**NET ASSETS:**
- Temporarily Restricted: $28,300
- Unrestricted: $2,974,950
- Unrestricted Assets: $218,664

**TOTAL NET ASSETS:** $3,221,914

**TOTAL LIABILITIES & NET ASSETS:** $3,548,274
Organizational Donors

Adaptive Nursing & Healthcare Services  Horseshoe Foundation of Floyd County
Adaptive Hospice  Horseshoe Southern Indiana
Aebersold Florist  Hosparbus Inc.
Amedisys Hospice  Hublar Enterprises Inc
American Senior Communities  Humana, Inc.
Applegate Fifer Pulliam LLC  Impact Sales Systems
ARC Construction  JenCare
ARGI Financial Group LLC  Kaiser Home Support Services
Axiom Financial  Knights of Columbus JFK Ladies Aux #1348
Baptist Health  Maple Manor
BB&T Bank  Masterson’s Catering
Best Stamp & Seal  Maxwell’s House of Music
Branham Corp  Network For Good
Caregiver Homes  Newcomer Homes
Carefirst Rehab  New Albany Parks & Recreation
Caretenders  New Hope Services
Catholic Community of Sacred Heart  Nugent Sand Company
City of Charlestown  Ohio Valley Home Health
Childplace  Pilot Club of New Albany
City of New Albany  Republic Bank
Clark County Auto Auction  Rodefer Moss & Company PLLC
Clark Memorial Hospital  Samtec
Comfort At Home Healthcare Inc.  Schmitt Furniture
Communicare  Seabrook, Dieckmann & Naville Funeral Home
Community Foundation of Louisville  Southern Indiana Rehab Hospital
Community Foundation of Southern Indiana  Superb IPC
Culbertson Home for Old Ladies  Talis Group, Inc.
Disc Crazy Outdoor and More  The Marketing Company
Edwardsville United Methodist Church  The New Washington State Bank
Floyd County Parks & Recreation  Timmel Law, LLC
Floyd County Family YMCA  Top Shelf Tactical
Fox Law Offices, LLC  Trilogy - The Villages at Historic Silvercrest
German American Bank  UPS
Gould’s Discount Medical  WAKY
Green Valley Care Center  WesBanco Bank, Inc.
Guardian Medical Monitoring  Westminster Village
Harding, Shymanski & Co., P.S.C.  Williams Brothers Pharmacy
Hellenic Senior Living  Willing Workers
Home Helpers  Young, Lind, Endres & Kraft

Disclaimer: Every effort has been made to list all donors. If your name is not here, please let us know and accept our sincere apologies.
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William Yancey
Joy Yeager
Bob York
Max Zimmerman
Ula Zoellers
Grant Funding Received — Thank You!

**Family and Social Services Administration/Indiana Division of Aging:**
To support the needs of the elderly and individuals with disabilities in Clark, Floyd, Harrison, and Scott Counties, Indiana.

**City of New Albany:**
Funding from Community Development Block Grant (CDBG) to support medical and social transportation to New Albany Residents who are 60+ or who are individuals with disabilities.

**Community Foundation of Southern Indiana:**
Gift from CFSI fund holders to provide a vehicle match to purchase new Lift-equipped Wheelchair-Accessible Vehicle for transportation needs.

**Glick Philanthropies:**
Funding to divert Clark County clients from the Meals to Go! waiting list.

**Greater North Clark Foundation:**
Funding to provide vehicle support for the transportation needs of clients in North Clark County.

**Harrison County Community Foundation:**
Funding to divert Harrison County clients from the Meals to Go! waiting list.

**Horseshoe Foundation of Floyd County:**
Funding to divert Floyd County clients from the Meals to Go! waiting list.

**Meals on Wheels America:**
Funding to provide pet food to the pets of our home delivered meals clients.

**Metro United Way:**
Funding to support the transportation needs of clientele in Clark, Floyd, and Harrison Counties.

**Federal Transit Administration Enhanced Mobility of Seniors & Individuals with Disabilities:**
Section 5310 (through Transit Authority of River City), funds to purchase two wheelchair-accessible vehicles to support the transportation needs of clients in Clark, Floyd, and Harrison Counties.