

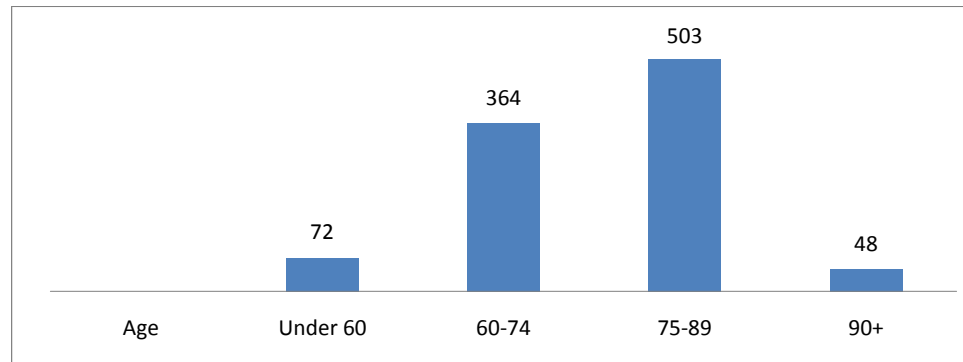
2002 AREA PLAN
 COMBINED NEEDS ASSESSMENT RESULTS
 1003 RESPONSES

1. Are you:

Males	215
Females	710

2. What's Your Age?

Under 60	72	60-74	364	75-89	503	90+	48
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3. What is the biggest problem in your life at this time?

Physical Health	324	Transportation	43	Finances	84
Mental Health	68	Multiple	36	Nothing	83

4. Rate on the following scale how big a problem transportation is for you.

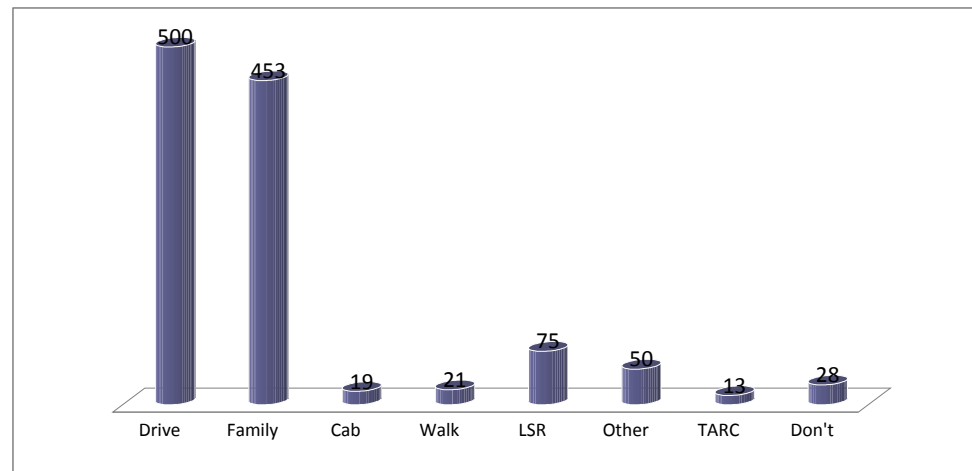
Big Problem 1	170
Some Problem 2	122
Some Problem 3	102
No Problem 4	516

5. Because of a lack of Transportation, have you ever:

not been able to go to the doctor	Yes	129	No	661
not been able to shop for groceries	Yes	166	No	618
not been able to go to the nutrition site	Yes	87	No	623
not been able to go visit friends and relatives	Yes	195	No	587

6. When you need to go to the doctor, how do you get there?

Drive	500	Walk	21	TARC	13
Family	453	LifeSpan	75	Don't	28
Cab	19	Other	50		



7a. Do you know about the Senior Nutrition Site serving hot lunches for person age 60+?

Yes	711	No	228
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7b. Do you use it?

Yes	303	No	588
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If YES, how often

1 x week	30	2 x week	17	3 x week	21
4 x week	11	5 x week	158		

7c. If NO, why not?

Don't Need	393	No Transportation	40
Poor Health	47	Don't know about it	93
Other	36		

Too young (5)	Meals-On-Wheels (23)	Daughter cooks meals
Have family to cook for	Not my meal time	Don't eat much.
Like to cook my own meals	Special diet	In residential care (3)
Would rather stay in my room to eat	Too young (2)	When they have something good
Mixed clientele	Work	Doesn't want to go.
Don't qualify	Not close by. (2)	Used it before I went into a nursing home

7d. Do you prepare your own meals at home?

Yes	787	No	166
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If YES, how do you obtain your groceries?

I shop on my own	517	I shop with an escort	198	Someone else shops	71
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8a. Are you satisfied with your present residence?

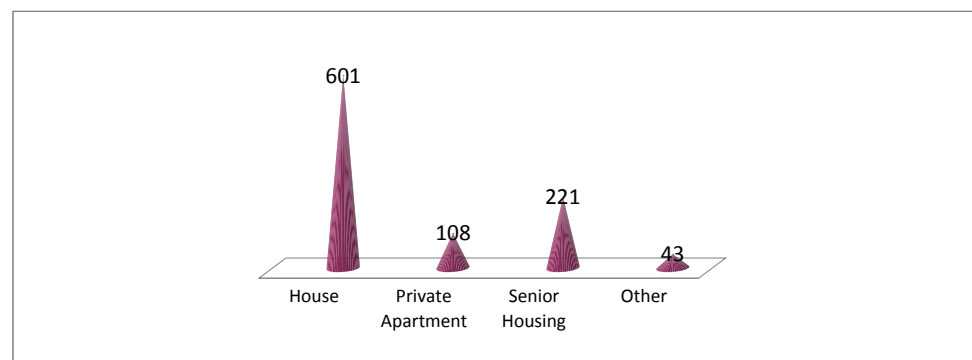
Yes	919	No	47
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If NO, why not?

8b. Which do you live in?

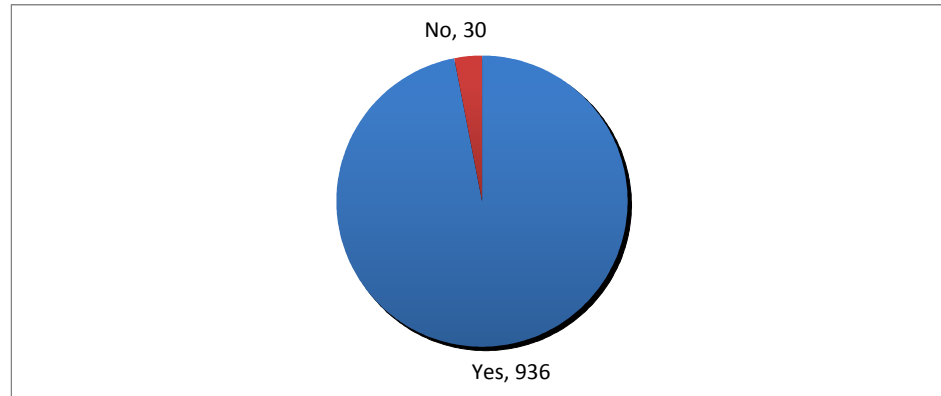
House	601
Private Apartment	108
Senior Housing	221
Other	43

Mobile Home (25)	Assisted living
Son's home	
Government Housing (4)	
Nursing Home (10)	



8c. Do you feel safe where you are living?

Yes	936	No	30
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8d. Would you move to another house or apartment if you could?

Yes	114	No	824
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8e. Is it difficult to get someone to do minor home repairs?

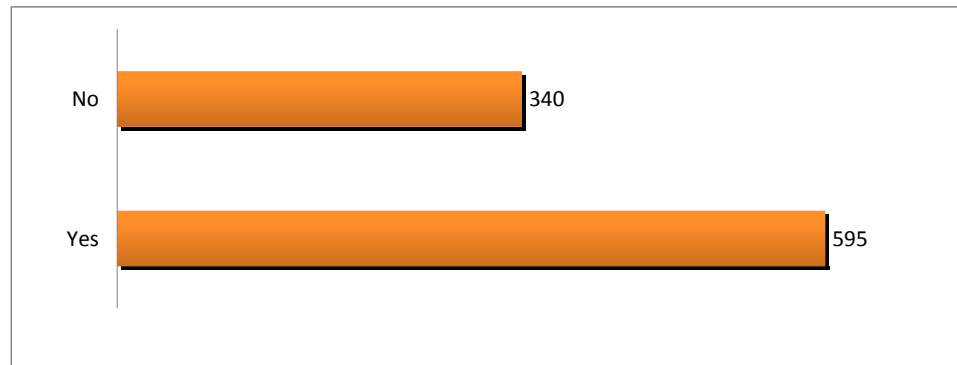
Yes	282	No	624
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9a. Do you have relatives who live within 5-10 miles?

Yes	794	No	167
-----	-----	----	-----

9b. Do you see your friends and family as much as you would like to?

Yes	595	No	340
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9c. Do you participate in recreational activities as much as you would like to?

Yes	553	No	355
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10a. Do you take medicine prescribed by a doctor?

Yes	907	No	63
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I can't pay for it (medication)

Have to be careful, annual cost of medications is \$2,700 + over the counter medications.

10b. Does the cost of your medication cause a financial hardship?

Yes	336	No	585
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Not now with Medicaid (2)

Not yet

Takes a chunk out of fixed income.

My medicines cost \$700 a month

Could welcome some relief.

Not so far, but could use some relief paying.

Have Medicare and Medicaid

Have insurance but cost of insurance and co pay keep rising.

It doesn't present a hardship, but it is the biggest item in our budget.

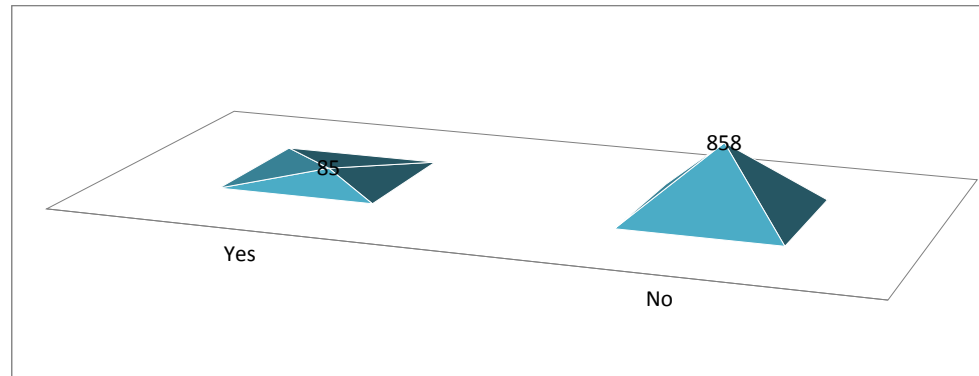
I'm on Medicaid, but for many seniors, it is a great hardship.

Not now with medical insurance but it will when I retire.

Husband cannot afford his blood pressure meds or eye exam or glasses. He is 67 years old.

10c. Does anyone come to your home to provide medical care?

Yes	85	No	858
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11a. Some people report they are sometimes taken advantage of, cheated, or mistreated. In the past year, do you feel you were mistreated in any of the following ways:

by schemes to cheat you out of money or property?
by high pressure sales to purchase insurance, property, or services?
by improper home repairs?
by others taking your money or belongings?
by physical abuse?

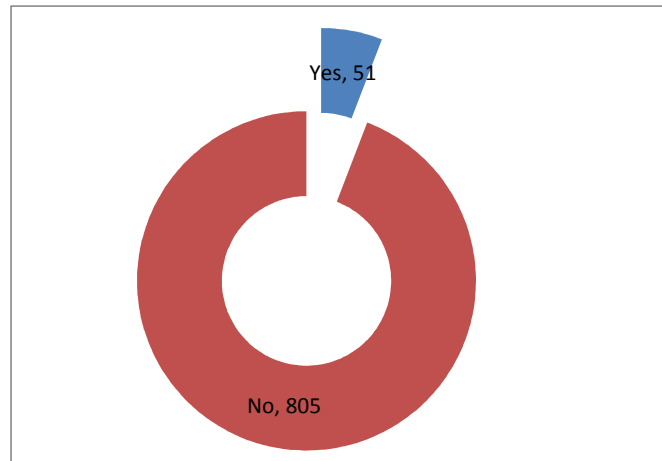
Yes	47	No	891
Yes	111	No	806
Yes	51	No	854
Yes	38	No	891
Yes	7	No	923

12. What is your favorite way to spend your free time?

reading	544	staying home	266
watching TV	716	going out to be with people	458
golf or other sports	74	other	363

13. Are you taking care of an older adult (age 60+) or disabled person in your home?

Yes	51	No	805
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14. Agency priority service ranking (top ten area wide)

- | | |
|-----------------------|---|
| 1. Meals on Wheels | 6. Respite/Information & Assistance (Tie) |
| 2. Transportation | 7. Adult Day Care |
| 3. Home Health Aide | 8. Assist with forms & paying bills |
| 4. Case Management | 9. Congregate Meals |
| 5. Utility Assistance | 10. Locate Suitable Housing |

15a. In your community, is there a need for a place for people like you to gather and do things together i.e. exercise classes, computer classes, arts/crafts, health screenings, table games, etc.

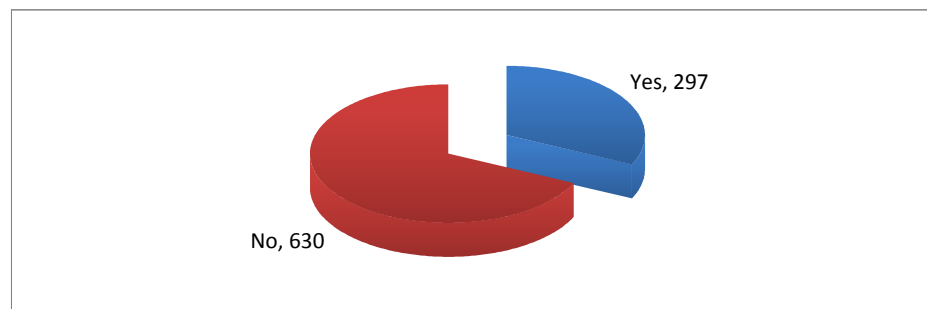
Yes	475	No	224
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15b. In your opinion, what kind of activities for active senior citizens are needed in your area?

crafts	243	pool/billiards	66	pot-luck dinner	204
arts	134	group trips	341	computer classes	206
dance	113	exercise	288	educational opportunities	155
cards	194	other			

16a. Do you own or have access to a computer?

Yes	297	No	630
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16b. Do you know how to send e-mail on a computer?

Yes	182	No	723
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16c. If a class were offered at a time and place handy for you would you like to learn how to use a computer to send and receive e-mail from family and friends and get information from the "Web"?

Yes	309	No	501
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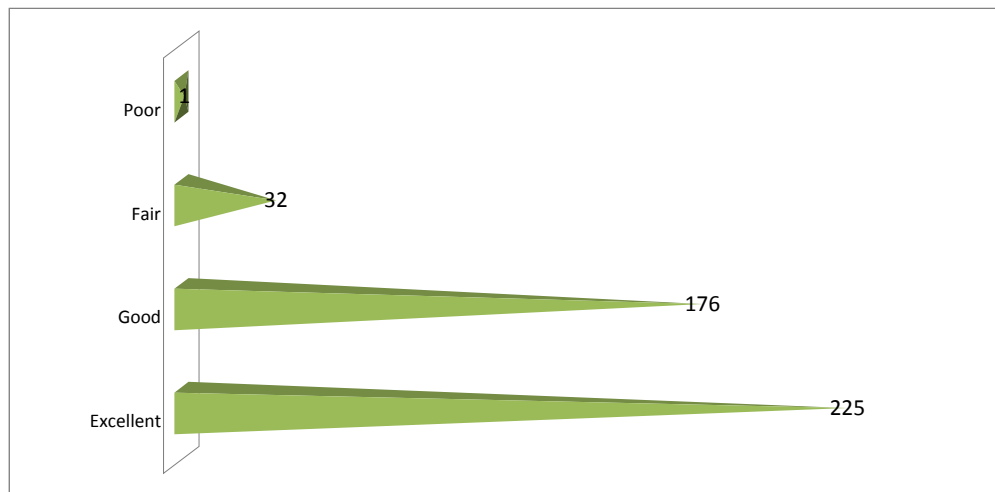
17a. Are you or a member of your household a current client of the LifeSpan Resources?

Yes	364	No	515
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17b. How would you rate the services you receive from the LifeSpan Resources?

Excellent	225
Good	176

Fair	32
Poor	1

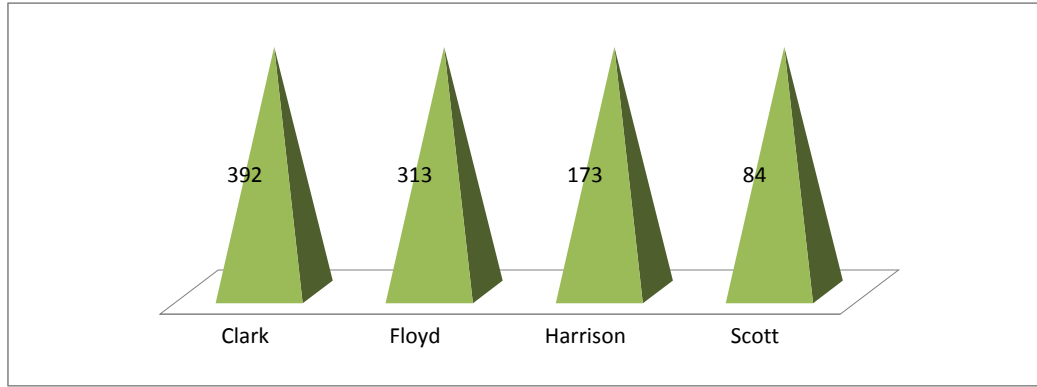


18a. Where do you live?

Austin	21	Georgetown	21	Milltown	5
Borden	10	Greenville	9	New Albany	235
Central	2	Henryville	13	New Salisbury	9
Charlestown	44	Jeffersonville	175	Palmyra	7
Clarksville	109	Laconia	6	Ramsey	5
Corydon	103	Lanesville	5	Scottsburg	53
Depauw	10	Lexington	2	Sellersburg	30
Elizabeth	11	Marysville	1	Utica	2
Floyd Knobs	21	Memphis	2		

18b. What County do you live in?

Clark	392	Harrison	173
Floyd	313	Scott	84



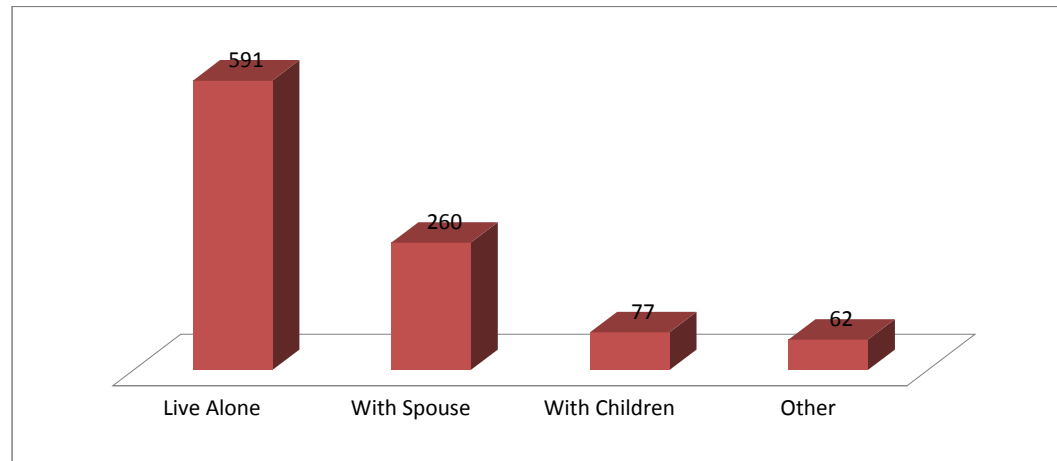
19. Race

African-American	56
American Indian	7
Asian	0
Caucasian	841
Hispanic	2
Other	1

20a. Do you:

Live Alone	591
With Spouse	260
With Children	77
Other	62

Sibling (7) Friend (2)
 Other Relative (8) Nursing home now. (11)
 Companion (4)
 Parent (7)



20b. Number of people in your household

1	581
2	302
3	36
4	16

20c. Are you the primary caregiver of your grandchildren?

Yes	27
No	836

20d. If YES, would you be interested in a Support Group for grandparents raising their grandchildren?

Yes	16
No	11

21. What's your Employment Status:

Employed Full Time	24
Employed Part Time	45
Unemployed	65
Retired	811

22. Are you disabled?

Yes	385	No	544
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23. Monthly income:

\$0 - \$716	217
\$717 - \$895	106
\$896 - \$1074	115

\$1075 - \$1432	158
\$1433 +	239

24. Are there any other needs in the community you feel our agency could address and, if so, what are they?

Transportation
Organized activities at Senior meal sites.
Prescription drug help
More recreational type activities/trips, etc.
Visitation program to shut-ins.
Teaching (seniors) how to survive on their income.
Help understanding government papers-Medicare & etc.
Legal seminars - education on services.
More available transportation.
Resources for free or low cost home repair services
Maybe more wheelchair equipped vans.
Daycare with people my age, so I can talk with them.

Utility costs
Computer access
Help diabetics get meals that meet ADA standards.
Provide transportation to beauty shop and library
We should have more help with older persons
Drive on holidays/dialysis in Corydon Hospital.
Put out more information on the different programs
Expand on home health programs.
Training and job placement for disabled.
Home health care for seniors is very important.
Activities that will enable these people to be more motivated in life.

We need to take shopping trips, go to library, grocery shopping. Make available phone numbers for information - health, law, etc.

Have a safe/environmentally safe disposal of old medicines by seniors.

I think that the people at the fire & 911 should know all the people on oxygen so if the electric goes off for a long time, they could go to their house and see about them. There is a lot of people by themselves with oxygen on them.

One place to call or go to find what and where these needed resources can be found beforehand. (When it's necessary to do so.)

Making handicapped seniors feel like a part of the community and not a bother on others.

Teaching elders how to ride TARC - providing assistance in purchasing medications

I feel we definitely need a nutrition site and a senior citizen center in the town of Elizabeth - some go to Corydon on a van - but more would attend close to home.

Don't know about your agency, but someone to help on medicines needed, glasses and exams, hearing aides.

Where can you borrow medical equipment, takes longer through Medicaid, some recreational things his age (7) such as special bike, videos, special swing. Can't afford.

Adequate transportation -adequate health care, i.e., prescriptions.

Transportation, home repair (my home need some repair) I am on a set-fixed income permanent disability with rheumatic arthritis in my lower spine, restricted to walker.

Additional Comments:

Odd jobs, such as cleaning, yard work
Upgrade Meals On Wheels.
Grocery delivery service.
Respite care needed.
Need assistance to help buy food and medicine.
The Grandparents group has been a lifesaver. The information and support is invaluable
Provide a program for the ladies and even the men to feel good about having a beautician for fixing hair come in once a week.

Need support for children to take care of parents and still be able to work. Caring for a love one often causes financial hardship.

Sometimes I feel LifeSpan and their services (are) a well guarded secret. This needs to be addressed as to how to educate the public as to the services - maybe seminars - church bulletin flyers - speakers at groups.

Need medical person to come to home - check blood sugar and blood pressure.

Senior Citizens would be willing to pay for transportation within reason.

This was filled out from my mother's perspective. However, as her full time caregiver my biggest problem was not having anyone to stay with her so I could get away more often. Didn't know LifeSpan offered Respite Care at that time. Mom has been in a nursing home 6 months.

Please make the public aware there are a number of senior citizens who need arm chairs at public gatherings such as churches who use chairs instead of benches, restaurants and school activities.

Meetings with qualified speakers to discuss exercise, meals that would benefit arthritic patients held during the day or evenings in April - Sept. Also make information available, booklets, pamphlets or typed.

Like for TARC bus to come by front door to take us to Green Tree Mall or River Falls at least two days a week from 11 a.m. - 2:30 p.m. so we wouldn't have to wait on the street in the cold or hot weather.

A call from police or fire dept. to people living alone once a day to see if they are ok, like Clarksville has.

We are both in our 80's. We worry if I am not able to drive anymore. We both have health problems. We have no children to depend on.

Elderly persons need help interpreting their insurance policies

I'm glad our community has LifeSpans services. The cost of prescription drugs is staggering. My drugs cost almost \$500 per month!

The primary need at this time is for assistance with transportation for shopping, doctor appts., or restaurants.

Need someone to consult about doctor bills, phone bills, bank statements, insurance, etc. Someone to get advice from. Also transportation to church service, funeral homes, drug stores to do some shopping. To bus station or plane trips. To the Mall to walk.

I feel the hearing aid business is cheating older people. Their aids are seldom satisfactory, and our money is all gone.

Tracking elderly in nursing homes to see if they need things such as postage stamps, stationery, toiletries, that they don't have anyone to supply these.

I would like for more programs for seniors to be offered here in Elizabeth - educational - computer, etc.

A store where seniors could call their orders and have them delivered or someone to take orders and money, do the shopping and deliver.

One of the greatest needs for seniors everywhere is the cost of medication. Even with Medicare - prescriptions are too costly. A supplement insurance just goes up and up. Not everyone meets Medicaid guidelines. There is a wide crack there. Lots of seniors are falling in.